

Seller – DomoHome

General Terms and Conditions of Sales via Internet Channels

1 Definitions

- 1.1 'Seller' - the entity offering its products on the Vente-Unique marketplace.
- 1.2. 'Buyer' - the natural person, legal entity or organisational unit purchasing products through the Vente-Unique marketplace.
- 1.3. 'Marketplace' - Vente-Unique's online platform allowing Sellers to showcase and sell their products.
- 1.4. 'Product' - the goods offered by a Seller on the Vente-Unique platform.
- 1.5 'Terms and Conditions' - these General Terms and Conditions of Sale.

2 Scope of the Terms and Conditions

- 2.1 These Terms and Conditions set out the rules for the conclusion and performance of sales contracts between the Seller and the Buyer through the Vente-Unique marketplace.
- 2.2 The Buyer accepts these Terms and Conditions when placing an order.

3 Offer and Orders

- 3.1 All products presented on the platform are offers for sale.
- 3.2 An order is considered to be effectively placed once the order form has been completed and confirmed.
- 3.3 The Seller reserves the right to verify an order before its execution.

4 Prices and Payment

- 4.1 All prices indicated on the platform are gross prices and include VAT.
- 4.2 Delivery costs are indicated separately and added to the price of the Product.
- 4.3 The available payment methods are specified on the marketplace page when placing an order.

5 Delivery and Collection

- 5.1 The Seller will deliver the Products to the address indicated by the Buyer.
- 5.2 The delivery period is specified in the Product description. In case of delays, the Buyer will be informed immediately.
- 5.3 The risk of loss of or damage to the Product shall pass to the Buyer upon receipt of the Product.

6 Right of withdrawal

- 6.1 The Buyer who is a consumer has the right to withdraw from the contract within 14 days of receiving the Product without giving any reason.
- 6.2 In order to exercise the right of withdrawal, the Buyer should make a declaration in writing or electronically.
- 6.3 The Buyer is obliged to return the Product intact to the address indicated by the Seller.

7 Complaints and Warranty

- 7.1 The Buyer has the right to make a complaint if the Product does not comply with the agreement.
- 7.2 Complaints should be submitted through the complaint form available on the platform or in any other way indicated by the Seller.
- 7.3 The Seller agrees to consider the complaint within 14 days of its receipt.

8 Personal data protection

- 8.1 The Seller shall process the Buyers' personal data in accordance with the applicable legislation on personal data protection.
- 8.2 Detailed information regarding the processing of personal data can be found in the Privacy Policy of

the Vente-Unique platform.

9 Final provisions

9.1 These Terms and Conditions shall be governed by the laws of the country in which the Seller operates.

9.2 Any disputes arising from these Terms and Conditions will be resolved by the competent local courts.

9.3 The Terms and Conditions may be amended by the Seller. The Purchasers will be informed about any changes in advance.

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